



TASTING ROOM: FRONT OF HOUSE POSITION

REPORTS TO

Tasting Room Manager/General Manager

ABOUT US

It takes characters to brew beer with character, and we at Ska Brewing Co. have been doing that since 1995. Our award-winning craft brewing roots are firmly planted in Durango, Colorado, where we work hard and play harder. Our community-minded organization does all it can to give back to the town we love.

ABOUT THE JOB

In this position, you will be an enthusiastic, beer and food knowing, customer service-oriented person in our Front of House team. A passion for craft beer and food, and providing a great time to folks visiting the brewery is a must. This is a non-exempt position.

RESPONSIBILITIES

- o Providing excellent customer service while pouring our handcrafted pints, taking food orders, or providing support for other front of house positions
- o Educating patrons about Ska beer and the differences between styles as well as the history and culture around Ska and craft beer in general. Suggest food and beer pairings and be able to confidently discuss our beer and food menus
- o Consistent stocking of kegs, merchandise and packaged product
- o Maintaining comfort & cleanliness throughout the tasting room and restrooms
- o Daily heavy lifting of 50lbs+
- o Learn and operate POS System
- o Cash handling and credit card transactions
- o Giving Tours of the Brewery to our guests
- o Balancing of register and checkout at the end of the shift

OUR IDEAL CANDIDATE

- o Must be 21 years of age or older
- o Should have a strong focus on quality, safety and efficiency
- o Has a passion and fundamental understanding of craft beer, food, and its culture
- o Previous Bartending/front of house experience preferred of at least 1 year
- o Positive professional attitude
- o Team player with the ability to work calmly and effectively under pressure
- o Strong multi-tasking skills
- o May be required to work additional hours, nights, weekends and some holidays as dictated by the work load and staffing
- o Must be competent with and have good cash handling skills

APRIL 2019



- Must have experience in restaurant or retail sales
- Professional, polite, and reliable
- Ability to follow written and verbal instruction
- Must have problem solving abilities & be able to think quickly on your feet

BENEFITS

Ska Brewing offers a competitive compensation and benefits package, rewarding work environment and growth for committed team members.